

Using Voicemail

To Check Your Packet8 Voicemail:

- From your Packet8 Tango:
 - Dial your Packet8 phone number
 - When prompted, enter your password (The default password is 0000)
 - OR-
 - Dial *012-0555
 - When prompted, enter your password (the default password is 0000)
- From any phone, toll-free:
 - Dial 1.888.898.7887
 - When prompted, enter your Packet8 phone number (1+area code+number) and then your password (The default password is 0000)
- From any phone, outside the U.S.:
 - Dial 1.650.353.4400
 - When prompted, enter your Packet8 phone number (1+area code+number) and then your password (The default password is 0000)
- From any phone:
 - Dial your Packet8 phone number
 - When your own voice message plays, press the "H" key, then follow the prompt to enter your password (The default password is 0000)

If you have a message waiting, you can press:

- Next message
- Play message
- Delete message
- Save messages and listen to the next

If you do not have a message waiting, you can press:

- Voicemail Preferences
 1. Greeting
 2. Hear saved messages
 3. Next message
 4. Play message
 5. Delete message
 6. Save messages and listen to the next

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Reference Card

Calling Using Your Packet8 Service — Just Like Your Home or Cellular Telephone

- To make an international call: Dial IDD (international direct dialing) + prefix + country code + phone number. Examples: Dialing from the U.K. to the U.S.: 00 + 1 + 408-353-1212.
- Anyone can call you using your Packet8 phone number.

Using the Advanced Features of Your Packet8 Service

These features are activated with the **Flash** key on your phone (or going on hook for 1/2 second then going off hook).

Follow Me, Find Me
This combined hunting and multi-ringing feature allows you to enter up to five sets of phone numbers to ring in sequence. This means you can have your Packet8 phone ring first, along with your work phone and your spouse's work phone - all at the same time. Go to your account details page after signing in at www.packet8.net.

Simultaneous Ring
This feature allows you to ring your Packet8 number and any other number(s) you choose simultaneously. Go to your account details page after signing in at www.packet8.net.

7-Digit Dialing
Packet8 service offers 7-digit dialing to any number within the same area code as your primary Packet8 line. Calls outside of your area code require dialing 1 + area code + phone number. Go to your account details page after signing in at www.packet8.net.

Voicemail with Email Notification
With this feature, you can choose to receive an email notification with the actual message attached every time you receive voicemail. Go to your account details page after signing in at www.packet8.net.

Call Waiting Disabled
You can disable call waiting two easy ways:

- On a per call basis - by dialing *70 before making your call, you disable call waiting for that call. Doing this will send all new callers to voicemail or present a busy tone if voicemail is disabled while you are on a phone call.
- For all calls - by activating/deactivating the Call Waiting feature after signing in at your account details page.

Caller ID
Automatic when presented

Call-waiting
A beep is heard when there is an incoming call. Answer the incoming call by pressing the **Flash** key.

Line-Alternate/Hold
Press the **Flash** key to put the current line on hold.

3-way Conferencing
Press **Flash**, call 3rd party, then press **Flash** to conference. Press **Flash** again to drop the last person added.

***69 Call Return**
Press *69 and stay on the line to automatically ring the last number that called your number.

***77 Anonymous Call Rejection (ACR)**
A feature that rejects incoming calls from anonymous callers. It will automatically stop incoming calls from callers who have their numbers blocked. To de-activate ACR, press *87.

***78 Do Not Disturb**
Automatically send your calls directly to your voice messaging box without ringing to your phone. You will hear a stouter tone on your phone to indicate the feature is turned on. To de-activate, press *79.

Call Forwarding
You can forward your phone to ring somewhere else. Go to your account details page after signing in at www.packet8.net.

NOTE: After changing feature settings, it is a good idea to always reboot your Packet8 device.

Packet8 Tango

Quick Start Guide



Add Vision To Your Phone Calls

Microsoft Outlook Integration

MS Outlook Integration

Import your contact information from Microsoft Outlook CSV or any other CSV file format. Go to <http://www.Packet8.net/tango> to download the latest User Manual and read the section on Import Contact.

Digital Photo Frame

Upload up to 16 pictures to your Packet8 Tango and set them up as your wallpaper and/or screen saver. Go to <http://www.Packet8.net/tango> to download the latest User Manual and read the section on Digital Photo Frame.

Contact Information

Packet8 Activation/Phone Number Automated Service: *012-0001
Packet8 Local IP Address Automated Service: *012-0003
Packet8 Voicemail: Dial your Packet8 phone number or dial *012.0555

Support:
www.packet8.net/support
Email: technicalsupport@packet8.net
Customer Service, toll-free: 1.866.898.733
Customer Service, outside of the U.S.: 1.408.687.4120

3151 Jay Street
Santa Clara, CA U.S.A. 95054
Tel: 408.727.1885
Fax: 408.590.0452
www.packet8.net

A Little More Conversation...
A Lot More Action



Packet8 Tango User Manual

The latest Complete User Manual can be found online at: <http://www.Packet8.net/tango>

There are two ways to change your voicemail settings, voicemail password, # of rings, and call settings:

- Access your account details page after signing in at www.packet8.net
- Call from your Packet8 phone: Dial your Packet8 phone number
 - When prompted enter your password (The default password is 0000)

