

## Optional Features



Get even more out of your Virtual Office phone system with these optional, add-on features and services.

### Virtual Office Pro

Get the most out of your Virtual Office extension by upgrading to Virtual Office Pro. With Virtual Office Pro, you get online meetings, Internet fax service, call recording and 1 GB of storage for your recordings.

Price: \$20.00 additional per month

### Fax Extensions

8x8's fax over IP solution is based on the T.38 ITU standard for sending faxes across IP networks. 8x8 fax services connect your standard fax machine to the Internet via an analog terminal adapter. Choose from unlimited faxing (unlimited inbound, unlimited outbound within the US and Canada) or metered faxing.

Price: \$59.99 one-time equipment charge; \$14.99 - \$39.99 per month

### Switchboard Console

Now, managing calls is simple and affordable with the 8x8 Virtual Office Switchboard Console, an optional software application that gives your receptionist live call control for better call handling and employee status viewing. Running on a PC that's integrated within your Virtual Office system, this solution provides your receptionist with a graphical overview of phone traffic and a simple way to manage your critical telecommunications, ensuring the best service for customers and employees.

Price: \$19.99 per month

### Virtual Numbers

A Virtual Phone Number is a second number that when called, rings to a primary 8x8 number. Virtual Phone Numbers can be selected from a list of most US area codes and select international locations, thereby providing enormous savings to those who call you from that area code/country. A Virtual Phone Number essentially eliminates long-distance toll charges for anyone calling within that number's area code/country. Please visit our website for more information.

Price: \$4.99 - \$14.99 per month

### Toll-Free Numbers

8x8 offers an inexpensive way to have toll-free numbers for your business. Toll-free number service, offered in conjunction with our voice and fax plans, allows US callers to phone you at no charge to them. International toll-free numbers are also available for many countries. See 8x8.com for details.

Price: Starting at \$4.99 per month

### Virtual Receptionist

Virtual Receptionist turns your Polycom phone into a powerful call handling and workgroup monitoring tool. With Virtual Receptionist, you can take full advantage of the unused line keys on your Polycom phones, assigning them as BLF (Busy Lamp Field) keys or extra Line Appearance keys. Use our easy online tool to assign or change keys as needed.

Plans start at \$4.99 per month.

### 4-Line Appearance Service

Use our 4-Line Appearance Service to transform your Cisco or Polycom phone into a 4-line phone that can handle 4 calls at once (instead of the 2 active line keys). All 4 Line Appearance keys display the extension number of the phone and each line key can operate independently to handle incoming and outgoing calls. Works with Cisco 504G and 525G2 phones, and with Polycom phones that have 4 or more line keys.

Price: \$4.99 per month

### Overhead Paging

Connect your overhead paging system to your 8x8 Virtual Office service with the 8x8 Virtual Office Overhead Paging solution. Works with paging systems that have a standard analog phone input (Tip and Ring). Connect our adapter to an Internet connection and the analog phone input of your overhead paging system. Make announcements by dialing the 8x8 paging extension from any extension on your 8x8 phone system.

Price: \$59.99 one-time equipment change; no monthly fee

### Additional Ring Groups

A ring group is a vehicle for many extensions to share the distribution of incoming calls. As an example, the support, sales and accounting departments can each have a ring group to distribute incoming calls amongst members of that department. Your Virtual Office account includes the option to configure up to 9 ring groups. You can order additional ring groups in sets of 1, 6 or 15.

Price: Starting at \$5.00 per month

### Call Queuing

Call Queuing places your callers in a "queue" or line while your agents or employees are busy with other calls. The queued calls are distributed to your next available agent or representative in the order received, allowing you to serve your customers promptly, courteously, and efficiently. Each queue handles up to 20 callers. Sold as a set of 6 call queues.

Price: \$14.99 per month

**Note:** Applicable taxes and regulatory fees are extra.

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**Contact us at 1.866.862.2811 or visit [www.8x8.com](http://www.8x8.com)**

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